



Group booking terms and conditions

Payment:

1. If you are booking more than 6 months in advance we require a holding deposit of £1 per person, then a 25% deposit 6 months before your stay and the balance to be paid 2 months before your stay.
2. If booking within 6 months of your stay, we require a 25% deposit and the balance is due for payment 2 months in advance of your stay.
3. We offer 1 free leader place for every 10 paying members of the group for full board bookings (dinner, breakfast and pack lunch).
4. Payments can be made direct to Derwentwater Independent Hostel
 - by cheque payable to Derwentwater Independent Hostel
 - card payment - phone the hostel on 017687 77246
 - BACS payment/direct bank transfer to:
Bank: **Barclays Bank PLC**
Branch: **9-11 St Andrew Street, Cambridge, CB2 3AA**
Account Number: **53598047**
Sort Code: **20-17-19**
Account Name: **Derwentwater Independent Hostel**

Please notify us by email if you are making a BACS or direct payment with the date of the payment, amount of the payment and group name: contact@derwentwater.org

Cancellation

1. Cancellations by groups will be subject to a cancellation charge as follows:

more than 56 days	Holding deposit
55 – 42 days	30% of the cost of your stay
41 - 28 days	60% of the total cost of your stay
27 - 15 days	90% of the total cost of your stay
14 days or less	The total cost of your stay

Your information

We shall only keep and use the information which is supplied to us for the purposes of carrying out contact with you or informing you of other services and offers. If you do not wish to receive such information please let us know by emailing: contact@derwentwater.org or phoning 017687 77246.